

# WELCOME ABOARD!



Welcome to a world of great savings and discounts on the things you buy everyday at your local grocery store! We know you will love being a Member of American Value like thousands of other Members across the United States.

We are here to help you get the most out of your Membership and see the incredible Value of the program every day. If you have questions you can visit the website located at [www.americanvaluegrocery.com](http://www.americanvaluegrocery.com) and click on the Savings Tips or FAQ's tabs. While you're on the site you can also read the terms and conditions of Membership. If you still have questions, just call the customer service number listed on your fulfillment website, or included in your membership kit.

Why pay full price again for your groceries, for the entire family, with access to these simple to use and popular grocery benefits that quite literally will allow you to easily save 5-10% or more, off of your grocery bill each and every week for an entire year!

Happy Savings!

Sincerely,

*American Value*



## Money Back – Satisfaction Guarantee Policy CANCELLATION & REFUND REQUEST FORM

If for any reason you're not satisfied with your Membership or Services and wish to cancel, you must contact Customer Service to obtain a Return Authorization Number (RAN). The RAN needs to be written on this form in the space provided below along with other customer information. You must return your Membership card and this completed form to cancel your membership or receive a refund within the guarantee period. Please allow 7-10 days after mailing in your completed Cancellation Form to have your requested refund processed to your original credit card that you used when first making your purchase. No return can be processed without a valid RAN. You have 30 days from the date of your initial purchase date to complete and send in this form, as instructed, to the address provided below:

NAME

LAST 4 DIGITS OF CC#

BILLING ADDRESS

MEMBERSHIP USERNAME

PHONE NUMBER

RAN

DATE OF INITIAL PURCHASE

EMAIL ADDRESS



**PLEASE MAIL  
COMPLETED FORM TO:**

**Grocery Savings Network  
9420 Reseda Blvd. #800  
Northridge, CA 91324**